

Welcome to Reality!

Thank you for purchasing our new REALITY DESIGN kitchen sink. Designed for living, we know that it will enhance your overall kitchen experience.

About Us

The *Real Cooking Kitchen sink* company was formed with one simple idea in mind: to provide high quality, practical and functional kitchen products at an affordable price.

Your Reality sink is the net result of four years of effort toward that goal.

- DESIGN
After 32 years of real-world experience in kitchen design, the need to incorporate a dish rack with the sink was obvious. It then took trial and error to arrive at the most practical and useful proportions for your sink model. At the time of the initial design phase, no company in the world offered such a product.
- ENGINEERING
Though the finished product is elegantly simple, it took over two years of daily engineering to fuse the original design with existing manufacturing capabilities.
- VALUE
The unique collaboration by a family of manufacturers, who share our vision of making quality affordable, is what has enabled us to make the offer of this sink a *reality*.

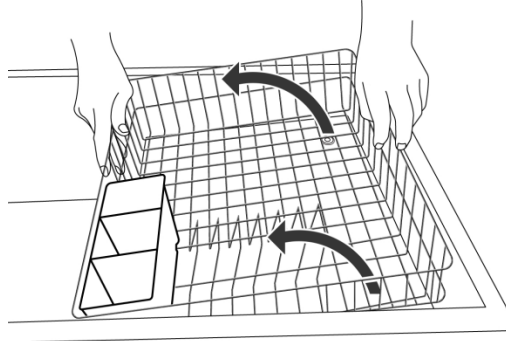
We're looking forward to further developing our line of practical kitchen products. If there is something that you'd like to see in your kitchen, please let us know. Send us an email at: customerservice@RCKsinks.com We'd love to hear from you!

Best Regards,

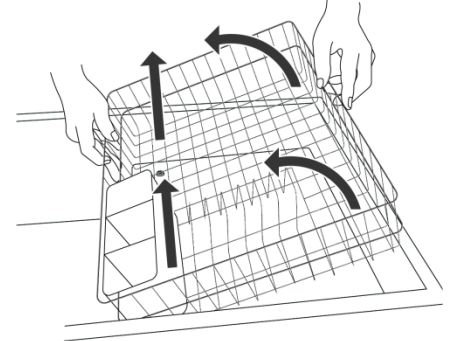
Joseph F. Hencho
Joseph F. Hencho
CEO
RCKsinks Inc
Hartford, CT

To remove the rack

1. Grasp the rack with one hand on each side of the rack. In a slight upward arc, move the far side legs out from their holders to unlock the legs:

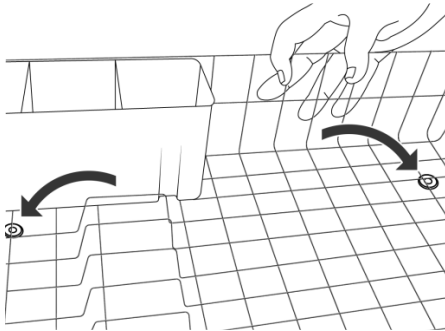


2. Move the rack up and out in a slight arc:

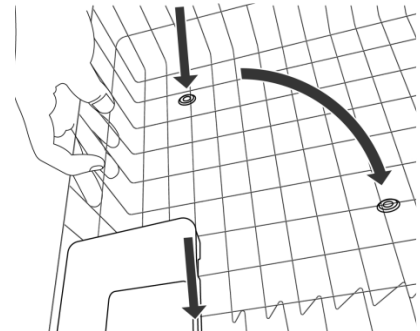


To reinstall the rack

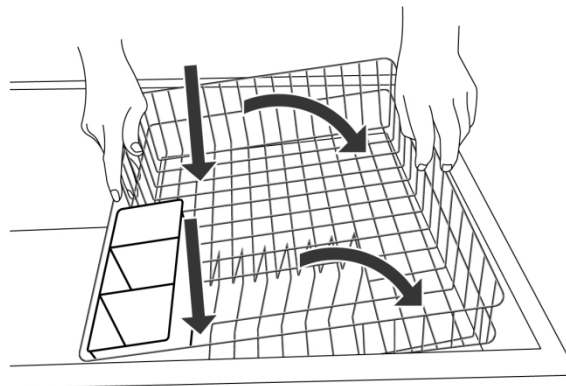
1. Align the front legs with the receiver holes:



2. With the front legs slightly in their holders, lower the rack down with a slight arcing motion; the back legs will position themselves into their holders:



3. Let the rack down completely; the rack will lock itself into the holders:





Reality Sink Care and Maintenance

Simple attention to your sink's appearance on a daily basis is often the key to longer life. As with any product, preventative maintenance on a regular basis will eliminate many potential problems, which may be compounded over time
Always spray rinse the sink and rack after using.

It is important to thoroughly rinse with clean water the insert holes when removing and installing the rack feet to avoid buildup or discoloration due to cleaner residue. Once rinsed, insert the rack. Water will be forced out of the holes. Lift the rack, dry the shelf, and reset the rack. The remaining water in the holes will then dry.

For Weekly Maintenance

Clean regularly with clean water and/or a mild detergent solution applied with a soft cloth or sponge. Rinse thoroughly and towel dry after use to clean up any water spots and mineral deposits on the surface of the sink. Deep clean once a week with an approved cleanser and a soft cloth or sponge rather than an occasional aggressive single cleaning - be sure to rub in the direction of the finish lines and grain.

Recommended Cleaners-

***Weiman Stainless Steel Sink Cleaner and Polisher.*

***Comet Stainless Steel Cleaner*

***Fantastik Antibacterial Heavy Duty (for general daily cleaning)*

***Hopes Perfect Sink*

- Scratches

Like most metallic surfaces, stainless sinks will get scratches. These are usage scratches and will blend in with the overall finish of your sink over time. There are steps that can be taken to reduce appearance of scratches:

Use a scratch restore product, such as-

***Siege 63001 Stainless Steel Sink and Cookware Scratch Remover*

Follow the direction of the original polish lines to blend out the scratch in a small area. Be cautious not to overdo the process. A too aggressive procedure will result in a bright spot.

- 1 Do regular routine cleaning rather than an occasional aggressive single cleaning.
- 2 Only use propriety brands of cleaners that state "SUITABLE FOR STAINLESS STEEL".
- 3 Always rinse and dry as the final step in a cleaning procedure.
- 4 Do not use coarse abrasive powders, metallic scourers such as steel wool or brushes with metal bristles.
- 5 Do not leave standing solutions of chlorine bleach and water in the sink.
- 6 Do not rub the sink with metal rubbing or scrubbing pad
- 7 Avoid using bleach or cleaning products with bleach additives, as this will discolor Stainless Steel. If you do use bleach, be sure to thoroughly rinse the sink with clean water.



RCKsinks Inc. Limited Warranty

RCKsinks Inc. warrants to the original purchaser of its stainless steel sink that RCKsinks Inc. will, at its option, replace or repair, without charge, such product if it fails due to a manufacturing defect for a lifetime of normal residential use.

Product replacement does not include transportation cost or labor installation cost. This warranty covers only stainless steel self-rimming drop-in sinks installed in a conventional countertop surface and stainless steel undermount sinks installed in a conventional solid surface countertop and applies to residential installations only. RCKsinks Inc. reserves the right to examine product in question and its installation prior to replacement.

The warranty does not cover product failure or damage caused by the use of optional accessories, abusive treatment, misuse, environmental factors, freight damage, normal wear including dents and scratches, improper care and cleaning, use of aggressive and abrasive cleaners, damage due to handling or failure to follow the recommended procedures for installation, care and maintenance.

Gloss reduction, scratching, staining and acid or alkaline etching of the finish over time due to use, cleaning practices or water or atmospheric conditions, are not manufacturing defects but are indicative of normal wear and tear.

This warranty does not cover obsolete, discontinued nor display sinks, or sinks purchased through an unauthorized vendor, whether such items are purchased at discount outlets and/or on-line or sold on clearance or close out.

All incidental or consequential damages are specifically excluded. No additional warranties, express or implied are given, including but not limited to, any implied warranty of merchantability or fitness for a particular purpose.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you.

TO OBTAIN SERVICE UNDER WARRANTY

E:Mail to **customerservice@rcksinks.com**

Please include in your e:mail-

- a. Date of purchase and installation.
- b. Proof of Purchase (copy of original dated invoice).
- c. Description of nature of defect
- d. Model number or description of model and/or component part if possible.

In no event shall the liability of RCKsinks Inc. exceed the purchase price of the product.